



# Yearly incident/near miss Report 2022

Clinical Partnership  
The World Healthnet  
Ozone Health

## BACKGROUND

Since April 2022 Ozone Health Ltd has been the overarching board and governance for Ozone Health Ltd (OHL) Clinical Partnership (CP) & The World Healthnet Ltd (WHN). Ozone Health aims to ensure that all the health services it provides, commissions, contracts for and maintains are of the highest quality and good customer care is at the heart of the group's success.

As an organisation we take data security and clinical safety very seriously. We have a nominated Caldicott Guardian, Serious Risk Information Officer, and Information Governance Lead. We do not share any patient identifiable information with any external agency or external organisation unless it is necessary for clinical care or required legally. All staff receive induction training and ongoing training in patient safety and security. Ongoing training is provided through modules online, group educational sessions, and in team meetings.

We take our recruitment very seriously for both administration staff and clinical staff as they have access to our patient database, all staff are vetted on employment and access restricted according to need.

We have in excess of 30 Information & Clinical Governance 'Policies and Procedures'.

For further information regarding our information and clinical governance please contact our Information Assurance team.

## 2022 ACTIVITY

Between 1 January 2022 and 31 December 2022 there were 5 incidents, which were all clinical near misses and no IG near miss. These incidents were investigated through our incident reporting procedures. Each event is reviewed to understand what happened and how we might improve the care we provide in the future. The level of review depends on the severity of the event as well as the potential for learning. Recommendations are made as part of the event review, and we take action to implement these recommendations. These are followed up until conclusion.

## Serious Incidents/Near Miss Incidents – 12 month report

### Information Governance

Classification	2020	2021	2022*	Notes
Serious Incidents	0	0	0	
Near miss	0	1	0	

### Clinical

Classification	2020	2021	2022*
Serious Incidents	0	0	0
Near miss	3	2	5

Please note that the previous two years data is only for Clinical Partnership