

Patient Information Guide.



What is Teledermatology?

Teledermatology is the use of high-quality medical photography to diagnose and treat dermatological (skin) conditions remotely.

Teledermatology gives your GP practice the ability to photograph skin abnormalities and send the images directly and securely to a Consultant Dermatologist (skin specialist).

The Dermatologist examines these and recommends the appropriate treatment plan. Your GP will provide this under the supervision of the skin specialist.

If felt necessary, you will be referred directly for an assessment by the skin specialist.

Benefits of Teledermatology for patients.

- Provides care from the comfort of your home.
- Access a Consultant's advice quickly and directly. Avoids long waiting lists and visits to the hospital.
- GP's can provide accurate diagnosis and care the first time.



How does the service work?

Your GP thinks you have a skin condition and wants an opinion from a specialist on how to manage it. They will arrange for your photographs to be taken and sent to the specialist along with the relevant information.

For further information on your condition or diagnosis please visit:

www.skinhealthinfo.org.uk/a-z-conditions-treatments

[British Association of Dermatologists →](#)

How quickly will my Teledermatology referral be reviewed?

Our Specialist Consultants will assess and advise your GP within 2-3 working days. Your GP will then contact you to discuss the outcome of your referral and the next steps.

Patient 'Remote links' at home

The GP practice can also send you a secure remote link to your device or email for you to upload your symptoms and images if you are self isolating.

What could be the outcome of my Teledermatology referral?

The outcome of your referral could be one of the following:

- A treatment plan is sent to your GP to manage your condition in the practise.
- If required, you will be contacted to arrange a Face to face appointment with the specialist dermatology service.

Consent process

The GP practice will request your consent to refer you to our service. If you do not agree, please let them know.

What if I have a concern?

Should you have any concerns about the Teledermatology service, please contact your GP practice who can feedback to us.

What if I have some feedback?

Clinical Partnership is always looking for ways to improve our services and we would love to hear from you. www.clinicalpartnership.co.uk/feedback



Service provided by:

Clinical Partnership

SPECIALIST COMMUNITY CARE

Teledermatology is powered by The World Healthnet

